

News Release

FOR IMMEDIATE RELEASE

From: Hollister Police Department
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Date: Thursday, July 21, 2022

In an effort to maintain the highest level of service, the City of Hollister's Police Department has made the decision to transfer police dispatch duties for the city to the Taney County Sheriff's Department. This decision was made when it was realized that those who reside and travel through our great city would be better served with the resources of the Taney County Sheriff's Department involved in police response.

Traditionally, when a person in our city dials "911," the call would go to the Sheriff's Department and that call would be forwarded to the Hollister Police Department only after it was determined a Hollister Officer needed to respond to the emergency. Now when you dial "911" the Sheriff's Department still receives the initial call, but they will dispatch Hollister Police Officers, which will eliminate steps and saves time.

You will notice a change for non-emergency calls also. Today when you call the Hollister Police non-emergency line, 417-334-3000, you will have options. Option #1 will direct you to the Taney County Dispatch for non-emergency response. Option #2 will provide prompts for Hollister Police Administrative Services. This is where you will address questions to our records department or to leave a message for a Hollister Police Officer. Option #3 will connect you with a Public Works associate for after-hours assistance with utilities, such as a water leak. City Hall should still be contacted for utility concerns during normal business hours.

This change truly addresses resource and efficiency concerns and should be seen as a positive step for residents and visitors.

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